# Rafael Ballestiero

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## **EXPERIENCE**

Behale Paris, FR

Co-founder & CTO Nov. 2021 – Present

- Strategic Leadership: Co-founded and led Behale, an Al-driven fitness productivity platform, to acquire over 2K+ users, maintaining 500 MAUs and an industry-leading D30 engagement rate of 16%.
- **Product Development**: Spearheaded the design, development, and deployment of an engaging product with a team of 3, leveraging Shape-up methodology, humane and calm technology principles.
- Technical Innovation: Developed a behavior science-backed engagement engine to optimize habit change through causal
  inference, delivering personalized interventions at the right moments for increased user engagement.

Entrepreneur First Paris, FR

Founder in Residence - PA6

Feb. 2021 - Jun. 2021

- o Rapid Prototyping: Developed a computer vision MVP for webcam-based flexibility assessment in 2 weeks, used by 250+ users.
- Customer Development: Conducted 50+ interviews and analyzed 1000+ survey responses to understand jobs-to-be-done and inform strategy.

INSEAD Paris, FR

Pre-doctoral Research Associate in Technology and Operations Management

Dec. 2019 - Jan. 2021

- **NLP Paper Clustering**: Applied NLP techniques to cluster 100+ academic papers based on abstract content using various topic modeling techniques (e.g. LDA, NMF) and analyze the clusters (results published in this paper).
- Pydemic: Pioneered a novel method to early-estimate case-fatality rates during epidemics, building a Python experimentation library with custom SEIRD models and Bayesian optimization.
- **Food Chain Traceability**: Conducted comprehensive market research on 50+ traceability initiatives in the agri-food industry, particularly focusing on Blockchain technology, its implementation and its limitations.

#### **EDUCATION**

## Imperial College London

London, UK

Master of Engineering in Joint Mathematics and Computing (integrated Bachelor's)

Oct. 2015 - Aug. 2019

- o Classification: First Class Honours
- Advanced Courses: Operations Research, Distributed Algorithms, Simulation and Modeling, Numerical Analysis, Real Analysis, Complex Analysis, Statistical Theory, Games, Risks, and Decisions.
- **Graduate Courses**: Privacy Engineering, Scalable Systems for the Cloud, Computation Optimisation, Time Series Analysis, Theory of Complex Systems, and Mathematics for Business and Economics.
- Thesis | Measuring User Engagement (HCI): Formulated a framework to quantify user engagement in mobile apps with ML models, achieving a substantial  $F_1$  measure of 74% based on first day behavior predictions from 55M+ analytics events.

## NOTABLE PROJECTS

- **Torneio**: Developed an innovation management platform used at INSEAD and Georgetown University, contributing to MBA and Executive Education programs since 2019. Garnered approximately 2,000 users and facilitated 10,000+ innovation ideas.
- **Mindful Nudge**: Published a newsletter and writings about mindful technology, behavioral science and calm products, featured in Bootcamp publication on Medium.

#### LANGUAGES

Native fluency in English, French, Spanish, and Portuguese.

## **TECHNICAL SKILLS**

- Data Analysis / Machine Learning: Python (Pandas, scikit-learn, Pyro, Jupyter Notebooks, TensorFlow, SpaCy), Julia
- **Software Development**: Elixir (Phoenix), Python (FastAPI, Flask), TypeScript (Next.JS, React.JS, Capacitor), Ruby on Rails, Java, Go, C++.
- Product Management: Analytics (Posthog), Project Management (Notion, JIRA), Design (Figma), Async. Comm. (Loom)
- Other Technologies: Event Sourcing, CQRS, Docker, PostgreSQL, GraphQL, MongoDB, LATEX, Kubernetes.